



To:
**Councillor David Hopkins,
Cabinet Member for Corporate
Services and Performance**

*Please ask for:
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Scrutiny

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19 October 2023

Summary: This is a letter from the Service Improvement, Regeneration and Finance Scrutiny Performance Panel to the Cabinet Member for Corporate Services and Performance concerning the meeting held on 26 September 2023 and the Quarter 1 Performance Monitoring Report 2023/24. This letter does not require a response.

Dear Councillor Hopkins,

On the 26 September, the Service Improvement, Regeneration and Finance Scrutiny Performance Panel met to discuss the Quarter 1 Performance Monitoring Report 2023/24. The Panel are grateful to you and Richard Rowlands, Corporate Performance Manager for attending to discuss and answer questions.

You highlighted several factors affecting performance in the first quarter including workforce challenges, effects of the pandemic, high inflation rates and the cost-of-living crisis. The officer reported 19 Indicators that met or bettered their targets, 3 indicators were within 5% of the target and 6 indicators that missed their targets. An additional 5 indicators had no target in this quarter.

We have ongoing concerns with sickness levels however we note there has been a small improvement. You mentioned working closely with trade unions on this matter as well as the continuing impact of Covid. You suggested inviting officers to a future meeting to discuss the work that is being carried out in this area which we plan to tie in with the next quarter monitoring report.

We noted the new suite of indicators for Nature Recovery and Climate Change, the officer highlighted the challenge to strike a balance with indicators that can be confidently reported, clearly defined and have robust data. We were concerned however that some indicators were too broad. Habitat, biodiversity and pollution levels are all areas that merit monitoring and if they fit the above criteria should be considered as indicators in this section.

OVERVIEW & SCRUTINY / TROSOLWG A CHRAFFU

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Your Response

We are interested in any thoughts you may have on the contents of this letter but in this instance, we require no formal written response.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'C. Holley', with a stylized flourish at the end.**Councillor Chris Holley**

Convener, Service Improvement, Regeneration and Finance Scrutiny Performance Panel

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